MANAGING DISASTER RECOVERY AND BUSINESS CONTINUITY



Learn how to develop disaster recovery and business continuity plans and how to execute them, when and where necessary. You will discover how to react professionally and calmly during and after emergencies and learn how to prepare a set of actions to minimise disruption allowing you to return to normal operations quickly and effectively.

COURSE CONTENT

- ▶ Identifying and defining emergencies
- ▶ Risk assessments and mitigation
- Developing a business continuity plan
- Incident management plans
- Recovery time objective and business recovery plans
- Communicating information accurately and speedily
- Contingency planning for terrorist attacks
- Major incident escalation
- ▶ Business impact of civil emergencies

- Threats and critical activities
- Cost benefits of emergency planning
- Controlling the public
- Action plans and review of plans
- ▶ Generic procedure implementation
- Exercise schedule and reports
- Tactical and strategic planning
- Skills and training
- Debriefing techniques

Will definitely use all the information learned in my role.

COURSE COST, DURATION AND AWARD





